# VIP User Manual



### Basic Overview

The VIP is the Main System Hub for the PipeBurst Pro 4 System. The primary function of the VIP is to coordinate incoming signals from system devices and facilitate actions accordingly. The VIP utilizes 5 push buttons for physical system interface and 5 corresponding LED lights for system feedback. An Instructional Cross Reference Label is located above the LED lights providing critical operational information and instructions. Each VIP can accommodate a total of 100 Wireless Devices distributed, as applicable, across a maximum of 26 autonomous Zones.

# VIP Configurations and Components

Product	Description
VP400	15 volt VIP
VP410	5 volt VIP
Card 1 (C1)	Located in Slot A of VIP, Includes connection ports for: Wired Water Sensor, Valve, Input 1, Input 2, and Relay
Card 2 (C2)	Located in Slot B of VIP. Includes connection ports for: Wired Water Sensor, Valve, Input 1, Input 2, and Relay
ionleaks.com Card	Located in Slot C of VIP. Communicates System information to ionleaks.com.
Wireless 900 Card	Located in Slot D of VIP. Communicates between VIP and Wireless Devices associated with the System.



# Customer Support

GreenField Direct. LLC

14015 238th Street Greenwood, NE 68366

www.pipeburstpro.com/contact

E-Mail: help@greenfielddirect.com Phone: 866-466-LEAK (5325)

Hours of Operation: Weekdays 8:00 AM - 5:00 PM CT

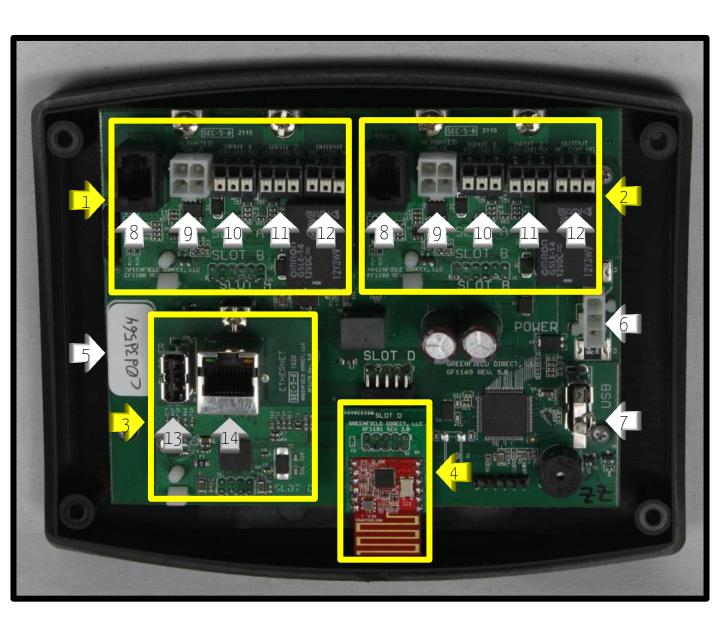
# Warranty Information

PipeBurst Pro Products 7 Year Limited Warranty

Please visit:

www.pipeburstpro.com/warranty-registration to review full warranty details, register your system, and activate your warranty.

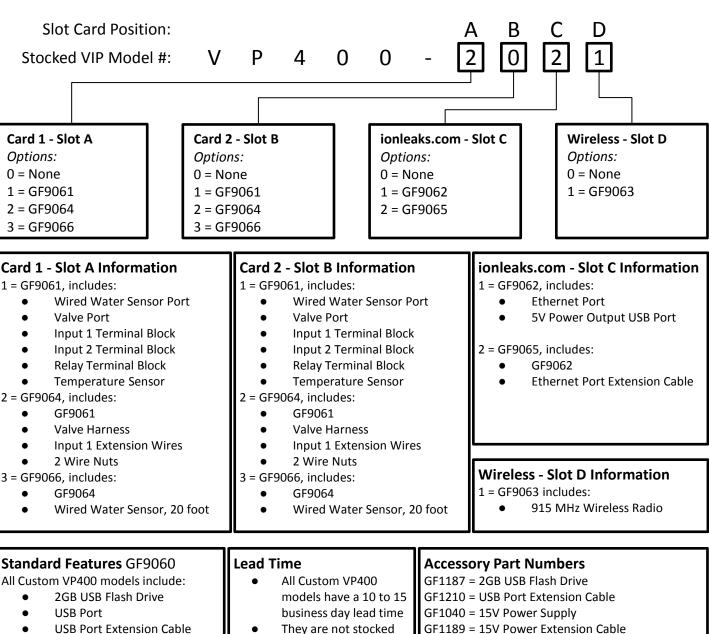
## VIP Cards and Connections



- 1. Card 1 Slot A
- 2. Card 2 Slot B
- 3. Ethernet Card Slot C
- 4. Wireless 900 Card Slot D
- 5. VIP Serial Number
- 6. A/C Power
- 7. USB Flash Drive

- 8. Wired Water Sensor Port
- 9. Valve Port
- 10. Input 1 Terminal Block
- 11. Input 2 Terminal Block
- 12. Relay Terminal Block
- 13. 5V USB Port
- 14. Ethernet Port

# Custom VP400 Ordering Information Guide 15 Volt VIP Class



- 15V Power Supply
- 15V Power Extension Cable

### **Optional Features** (requires C1 or C2)

- VP401-xxxx
  - Adds Humidity Sensor

### Minimum Order Quantity

10 units

GF1189 = 15V Power Extension Cable

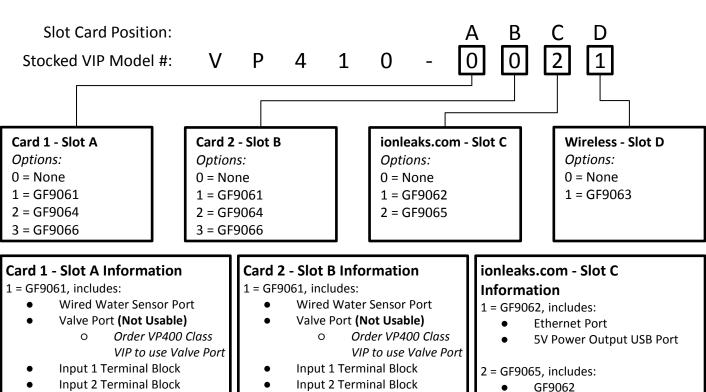
GF9016 = Valve Harness

GF9067 = Input Extension Wires & 2 Wire Nuts

GF1211 = Ethernet Port Extension Cable

SK220B = Wired Water Sensor, 20 foot

# Custom VP410 Ordering Information Guide 5 Volt VIP Class



### **Temperature Sensor** 4 = GF9069, includes:

- GF9061
- Input 1 Extension Wires

**Relay Terminal Block** 

- 2 Wire Nuts
- 5 = GF9071, includes:
  - GF9069
  - Wired Water Sensor, 20 foot

- Input 2 Terminal Block
- **Relay Terminal Block**
- **Temperature Sensor**
- 4 = GF9069, includes:
  - GF9061
  - Input 1 Extension Wires
    - 2 Wire Nuts
- 5 = GF9071, includes:
  - GF9069
  - Wired Water Sensor, 20 foot

**Ethernet Port Extension Cable** 

### Wireless - Slot D Information

- 1 = GF9063 includes:
  - 915 MHz Wireless Radio

### Standard Features GF9070

All Custom VP410 models include:

- 2GB USB Flash Drive
- **USB Port**
- **USB Port Extension Cable**
- **5V Power Supply**

### Optional Features (requires C1 or C2)

- VP411-xxxx
  - Adds Humidity Sensor

### Lead Time

- All Custom VP410 models have a 10 to 15 business day lead time
- They are not stocked

### **Minimum Order Quantity**

10 units

### **Accessory Part Numbers**

GF1187 = 2GB USB Flash Drive

GF1210 = USB Port Extension Cable

GF1041 = 5V Power Supply

GF9067 = Input Extension Wires & 2 Wire Nuts

GF1211 = Ethernet Port Extension Cable

SK220B = Wired Water Sensor, 20 foot

# VIP Operation

PipeBurst Pro  Automatic Environmental Monitoring  & Management System		VIP  Valve Interface Panel			SUPPORT  www.PipeBurstPro.com 866-IONLEAKS (866-466-5325) Disconnect Power Before Servicing		
	WIRELESS	FLASH DRIVE	CARD 1	CARD 2	ionleaks.com TM		
LED STATUS	SLOT D	USB	SLOT A	SLOT B	SLOT C	LED STATUS	
OFF	SLOT CARD A/B/C/D -OR- USB FLASH DRIVE IS EITHER NOT INSTALLED OR DETECTED OFF						
GREEN	DEVICES SYNCED	ON	ON	ON	ONLINE	GREEN	
RED	DEVICES NOT SYNCED	OFF	OFF	OFF	OFFLINE	RED	
FLASH GREEN	LEARN MODE	READ/WRITE				FLASH GREEN	
FLASH RED	ALARM		ALARM	ALARM		FLASH RED	
FLASH RED GREEN	FAULT	FAULT	FAULT	FAULT	FAULT	FLASH RED GREEN	
PRIMARY FUNCTION	HOLD 2 SEC FOR LEARN MODE	HOLD 2 SEC TO TURN ON/OFF	TAP TO TURN ON/OFF	TAP TO TURN ON/OFF	HOLD 7 SEC FOR SYSTEM REBOOT	PRIMARY FUNCTION	
SECONDARY FUNCTION	SEE USER MANUAL	SEE USER MANUAL	DURING ALARM: TAP TO SILENCE ALARM, TAP AGAIN TO RESET	SEE USER MANUAL	SEE USER MANUAL	SECONDARY FUNCTION	
Model: VIP Contains FCC ID: OA3MRF89X/ Contains IC: 7693A-89XAM	100 TO TO THE RESERVE OF THE RESERVE	2	3	4	5	GF1199 rev1015	

### **Button 1 Primary Function**

- 1. Hold for 2 seconds to enter Learn Mode.
- Once all Wireless Devices have been learned by the VIP, tap to exit Learn Mode.

### **Button 1 Secondary Function**

 Hold for 7 Seconds to unlearn all wireless devices from VIP memory.

### **Button 2 Primary Function**

 No primary function is assigned. Holding button 2 for 2 seconds does not do anything.

### **Button 2 Secondary Function**

 Hold for 7 seconds to apply settings from the USB Flash Drive.

### **Button 3 Primary Function**

1. Tap to turn Zone ON/OFF for Card 1.

### **Button 3 Secondary Function**

During an audible alarm, tap once to silence the alarm.
 Tap a second time to reset the alarm condition.

### **Button 4 Primary Function**

1. Tap to turn Zone ON/OFF for Card 2.

### **Button 4 Secondary Function**

During an audible alarm, tap once to silence the alarm.
 Tap a second time to reset the alarm condition.

### **Button 5 Primary Function**

1. Hold for 7 seconds to perform a System Reboot.

### **Button 5 Secondary Function**

1. There is no secondary function assigned.

# Card 1 and Card 2 Standard Settings Summary

Setting	Configuration			
Temperature Threshold	Less Than or Equal To 41°F (5°C)			
Temperature Threshold Action	Zone Alarm			
Zone State Control Buttons (Buttons 3 & 4)	Enabled			
Data Recording Interval	6 hours			
Audible Alarm	Enabled			
Valve Operation	TickerValve, Changes With Zone State			
Valve State When Zone State is On	On			
Relay Operation	Relay Changes with Zone State			
Relay State When Zone State is On	On			
Water Sensor Wet Action	Zone Alarm			
		Home Mode – Min Threshold	40 Pulses in 30 Minutes	
		Home Mode – Min Action	Log Only	
	FloMeter	Home Mode – Max Threshold	67 Pulses in 30 Minutes	
		Home Mode – Max Action	Log Only	
		Away Mode – Min Threshold	5 Pulses in 30 Minutes	
Input 1		Away Mode – Min Action	Log Only	
		Away Mode – Max Threshold	10 Pulses in 30 Minutes	
		Away Mode – Max Action	Log Only	
		Continuous Flow Threshold	≥ 1 Pulse/Hour for 12 Hours	
		Continuous Flow Action	Log Only	
Input 2 Type	Pull Up			

# System Standard Settings Summary

Setting	Configuration		
VIP Button 1	Enabled		
Wireless Device Offline – Timer Duration	7 Days		
Wireless Device Offline - Action	Log Only		
Zone Check – Timer Duration	30 Days		
DHCP or Static	DHCP		

# NOTES

# Warnings and Precautions

- VIPs operate on communications frequencies which are subject to FCC rules and regulations.
   Placing VIPs pear large metal objects may decrease or block wireless coverage.
- Placing VIPs near large metal objects may decrease or block wireless coverage.
- End User is responsible that the VIP functionality and installation meets the desired requirements.
  This manual may be updated or changed without advanced notice.
- To learn about changing settings via ionleaks.com, refer to the ionleaks.com User Manual.
- To learn about changing settings via USB Flash Drive, refer to the Wireless Device Technical Appendix.

### Wireless Regulatory Information

Model: VIP Contains FCC ID: OA3MRF89XAM9A Contains IC: 7693A-89XAM9A Frequency Range: 915 MHz

# Maintenance Tips for Optimal Device Performance

- Always replace batteries after a water detection.
- Change batteries annually.
- Clean WT Device housing, on a regular basis, with a damp cloth.
  - Ensure Water Sensing Pins are clear of dust and debris.



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